



2-20-3

#10/RCE/3623
Lowman

REQUEST FOR CONTINUED EXAMINATION (RCE) TRANSMITTAL Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000, provides for continued examination of a utility or plant application filed on or after June 8, 1995	Application Number	09/474,643
	Filing Date	December 29, 1999
	First Named Inventor	Haynes 8/27/03
	Group Art Unit	3623
	Examiner Name	B. Van Doren
	Attorney Docket Number	19260-1800 (36968/211182)

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application.

NOTE: 37 C.F.R. § 1.114 is effective on May 29, 2000. If the above-identified application was filed prior to May 29, 2000, applicant may file a continued prosecution application (CPA) under 37 C.F.R. § 1.53(d) instead of a RCE to be eligible for the patent term adjustment provisions of the AIPA.

1. Submission required under 37 C.F.R. § 1.114

- a. Previously submitted
 - i. Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed on _____
(Any unentered amendment(s) referred to above will be entered)
 - ii. Consider the arguments in the Appeal Brief or Reply Brief previously filed on _____
 - iii. Other _____
- b. Enclosed
 - i. Amendment/Reply
 - ii. Affidavit(s)/Declaration(s)
 - iii. Information Disclosure Statement (IDS)
 - iv. Other _____

2. Miscellaneous

- a. Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for a period of _____ months. (Period of suspension shall not exceed 3 months; Fee under 37 C.F.R. § 1.17(i) required)
- b. Other _____

3. Fees The RCE fee under 37 C.F.R. § 1.17(e) is required by 37 C.F.R. § 1.114 when the RCE is filed.

- a. Check in the amount of \$1,116.00 is enclosed for the following fees:
 - i. RCE fee under 37 C.F.R. § 1.17(e), REQUIRED when filing the RCE.
 - ii. Extension of time fee under 37 C.F.R. 1.136 and 1.17.
- b. The Director is hereby authorized to charge any additional fees, or credit any overpayments, to Deposit Account No. 11-0855

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FEB 25 2003

GROUP 3600

SIGNATURE OF APPLICANT, ATTORNEY OR AGENT REQUIRED		
Type Name	Brenda O. Holmes	Reg. No. 40,339
Signature	<i>Brenda O. Holmes</i>	Date February 18, 2003

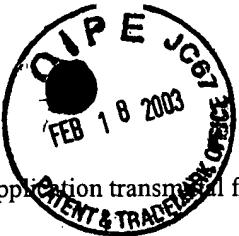
CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail addressed to: Assistant Commissioner for Patents, Box RCE, Washington, DC 20231, on February 18, 2003

Type Name	Brenda O. Holmes
Signature	<i>Brenda O. Holmes</i>
Date February 18, 2003	

02/21/2003 TTRAN1 00000070 09474643

01 FC:1801 750.00 OP
02 FC:1201 168.00 OP
03 FC:1202 198.00 OP

FEE TRANSMITTAL

Attorney Docket No. 19260-1800 (36968/211182)

This sheet accompanies a patent application transmittal for the following application:

Inventor(s): **Haynes et al.**
 Filing Date: **February 18, 2003**
 Title: **System and Method for Eliminating an Unnecessary Dispatch of a Service Technician**

The filing fee is calculated as shown below:

1. FILING FEE:

FOR:	SMALL ENTITY	LARGE ENTITY
FEE	FEE PAID	FEE
<input type="checkbox"/> UTILITY FILING FEE	\$375	\$750
<input type="checkbox"/> DESIGN FILING FEE	\$165	\$330
<input type="checkbox"/> PLANT FILING FEE	\$260	\$520
<input type="checkbox"/> REISSUE FILING FEE	\$375	\$750
<input type="checkbox"/> PROVISIONAL FILING FEE	\$80	\$160
SUBTOTAL (1)	\$	

2. CLAIMS:

FOR:	NO. FILED	NO. EXTRA	RATE	FEE	RATE	FEE
TOTAL CLAIMS	31 - 20 =	11	x 9 =		x 18 =	\$198
INDEP. CLAIMS	5 - 3 =	2	x 42 =		x 84 =	\$168
<input type="checkbox"/> MULTIPLE DEPENDENT CLAIM PRESENTED				+140 =	+280 =	
SUBTOTAL (2)				\$		\$366

3. ADDITIONAL FEES:

FOR:	FEE	FEE PAID	FEE	FEE PAID
LATE FILING, FEE OR OATH	\$65		\$130	
NON-ENGLISH SPECIFICATION	\$130		\$130	
OTHER RCE			\$750	\$750
SUBTOTAL (3)				\$

TOTAL FILING FEES: \$1,116.00

A check is enclosed for the total amount: \$1,116.00

 Charge any additional fees required under 37 C.F.R. 1.16 or 1.17 to Deposit Account 11-0855.

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By: Brenda O. Holmes

Brenda O. Holmes, Attorney for Applicant
 Reg. No. 40,339

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Date: February 18, 2003